



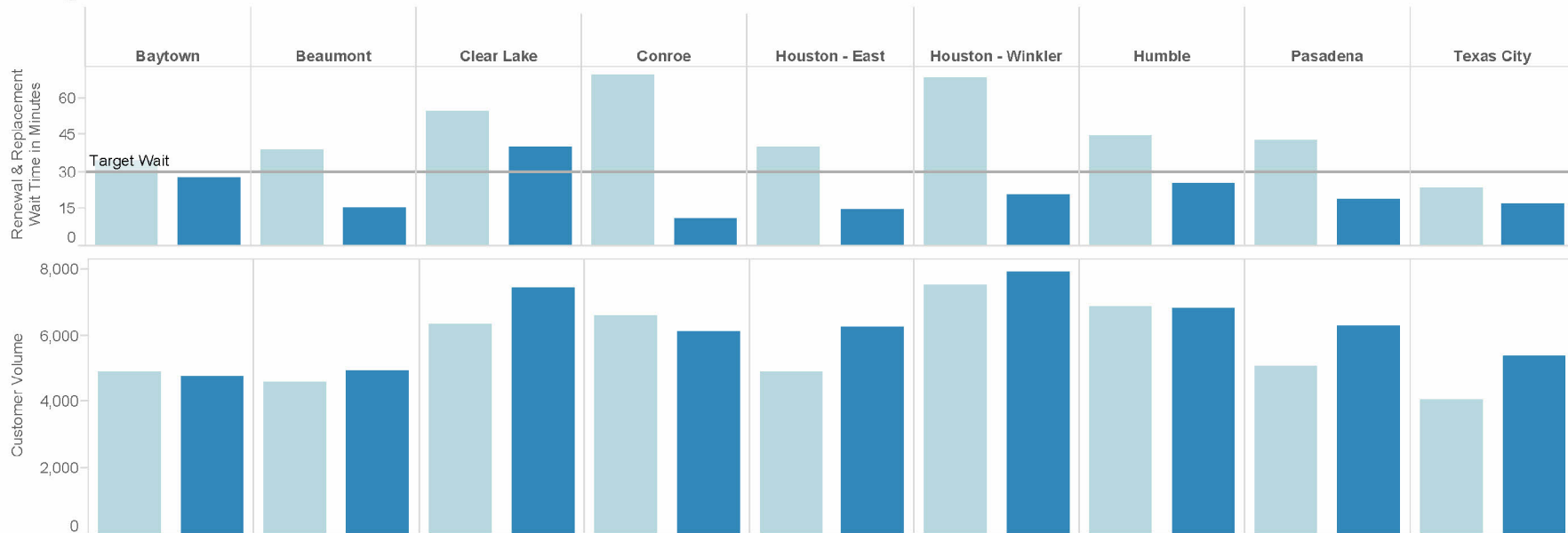
## Driver License Regional Monthly Review

Region 2B: East Houston

October 2013

 Year  
 2012 2013

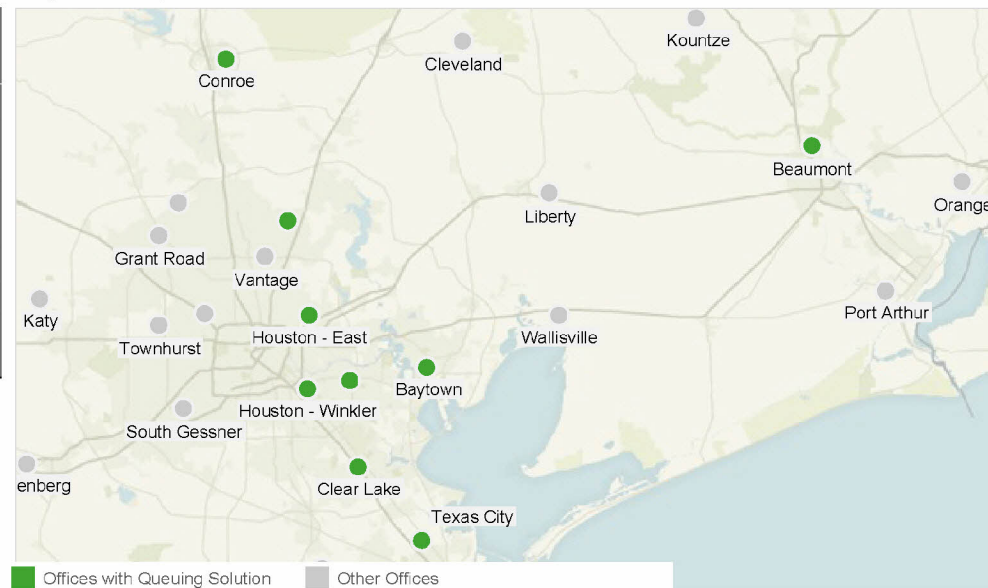
## Average Waits and Customer Volume



## Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Baytown	2,047	866	1,862	27	43	30
Beaumont	2,503	786	1,635	15	33	30
Clear Lake	3,690	2,266	1,477	40	46	20
Conroe	2,519	1,367	2,208	11	21	15
Houston - East	2,387	1,688	2,182	15	26	30
Houston - Winkler	3,114	1,641	3,141	20	23	30
Humble	2,919	1,925	1,970	25	49	29
Pasadena	2,610	1,577	2,095	19	24	22
Texas City	2,400	1,342	1,639	17	20	24

## Regional Map


 2:13-cv-193  
 09/02/2014

DEF1617

exhibitsicker.com